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FIG. 1

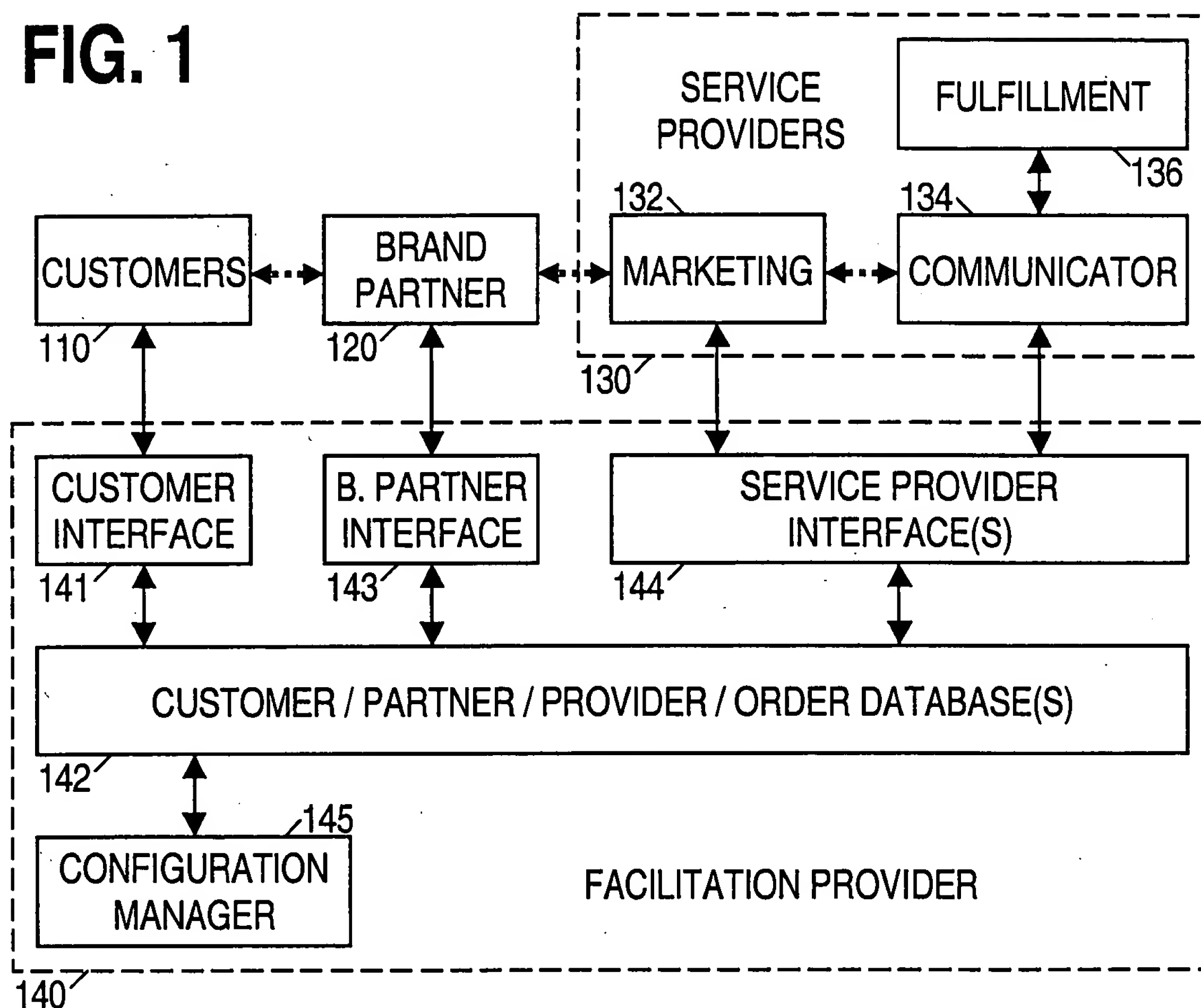


FIG. 2

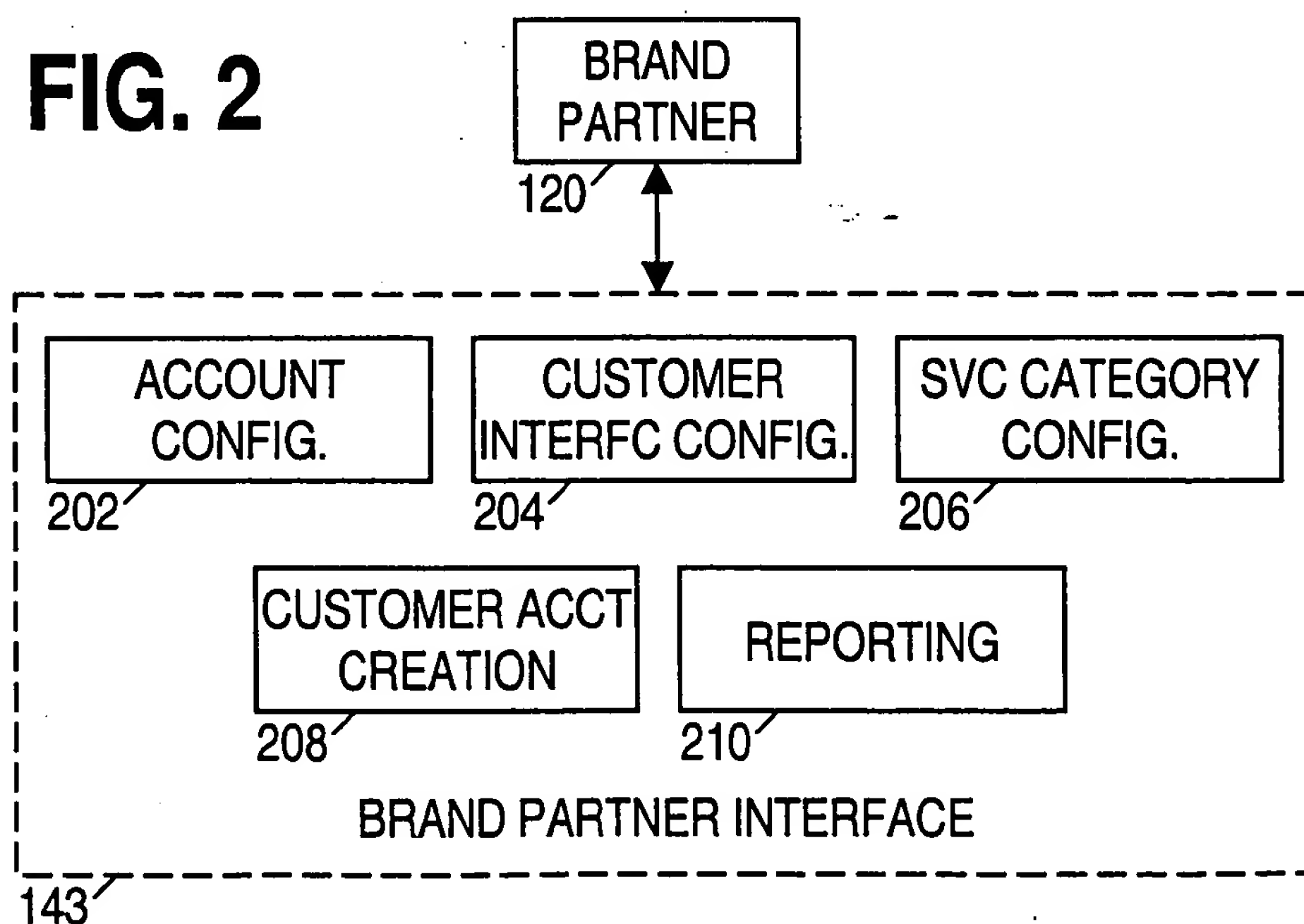


FIG. 3

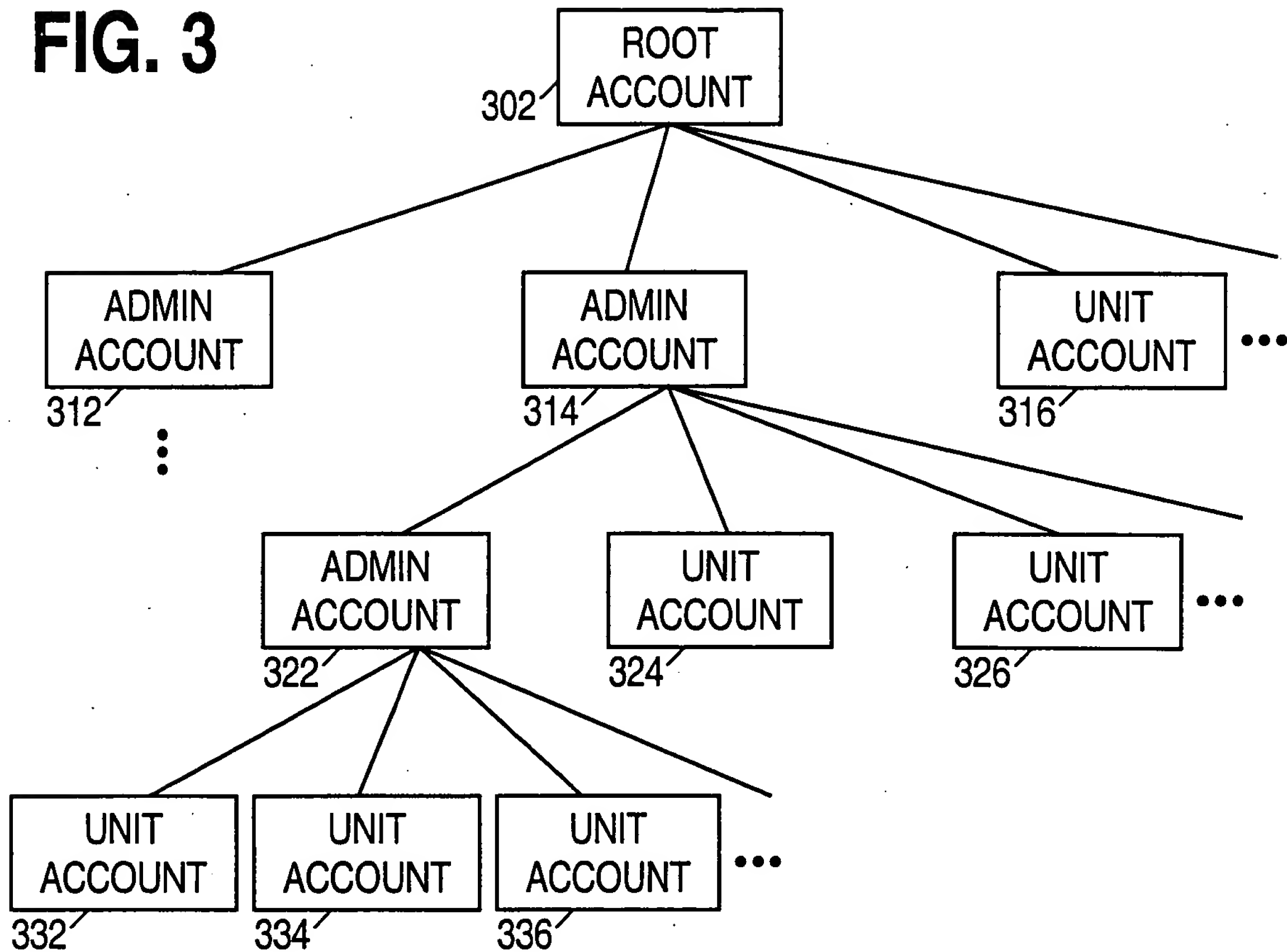
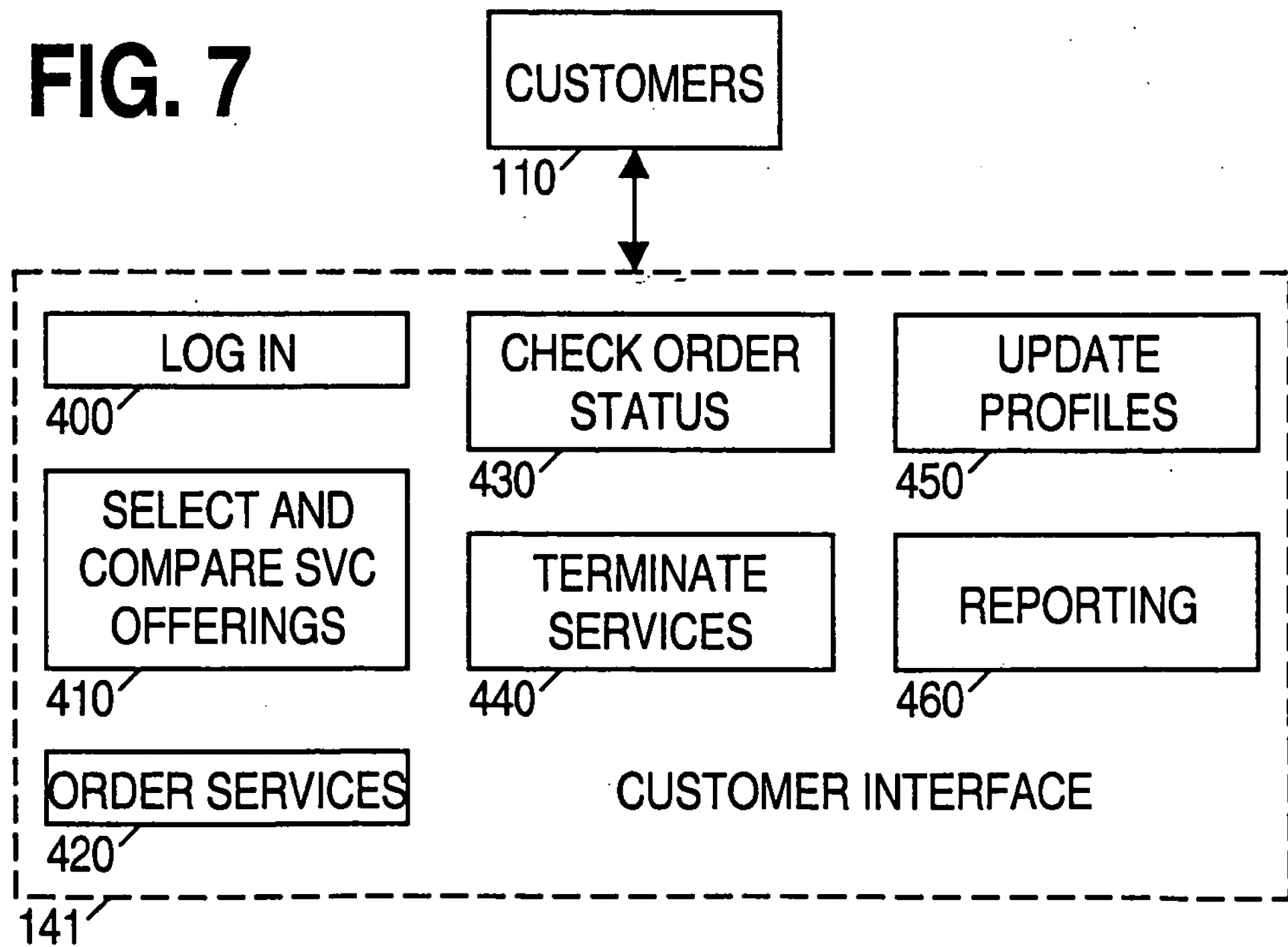


FIG. 7



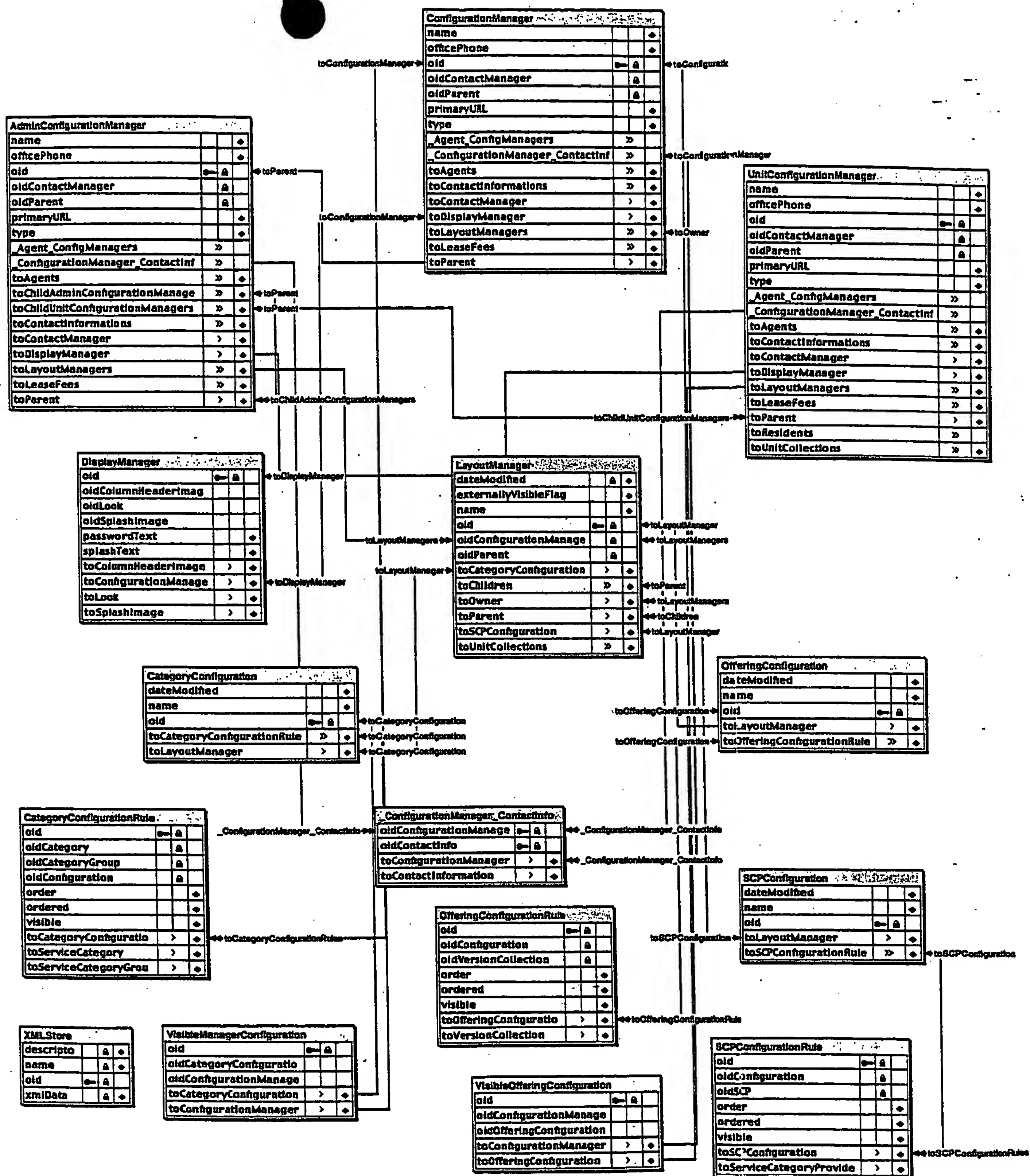


FIG. 4

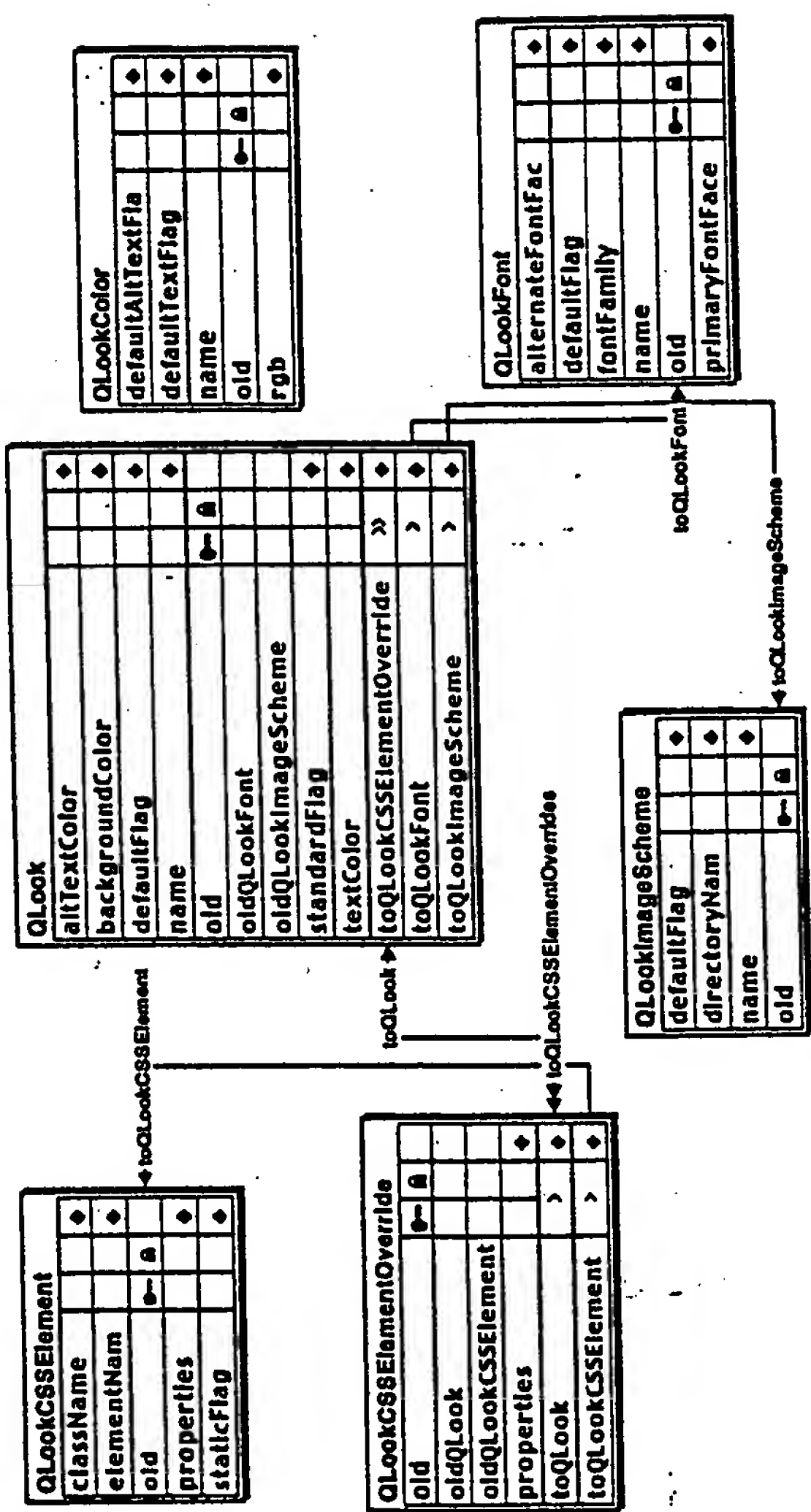


FIG. 5

FIG. 6

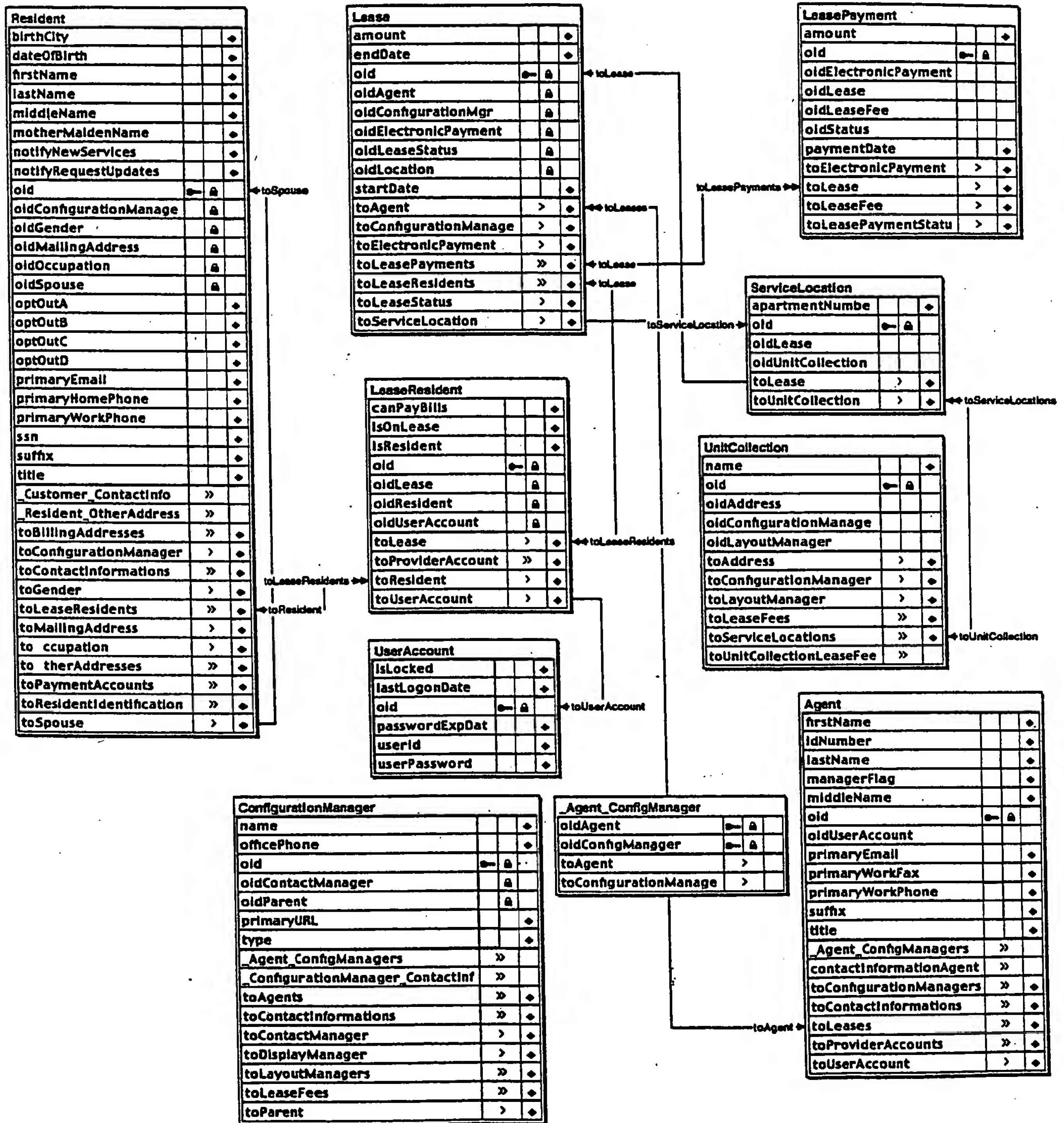


FIG. 6

Welcome to Qcorps Residential, Inc.!



Account ID:

Password:

(Case-sensitive)

Login

If you have lost your Account ID or Password, you must contact your property manager to issue you a new Account ID and Password. For help using our service, click the [How To Use](#) or [FAQ](#) at the bottom of each page.

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[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#)

FIG. 8

Cellular Phone

Select up to 3 service providers and click the "Compare" button.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

PRIMECO

We offer monthly payment plans
and pre-paid service plans.
May require credit approval.

SBC

Wireless/Cellular

SBC

EXCEL

houston cellular

It's wireless your way.

verizon

WORLD COM
wireless.

the
WorldCom Wireless
advantage

Compare

Skip

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback My Profile

FIG. 9



Cellular Phone

Select either or both of the service plans and click the "Compare" button

Orders | Plans

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

PrimeCo Wireless

☒ PrimeCo Calling Plan

☒ PrimeCo NOW Plus Calling Plan

Free Calling Area	Monthly Rates	Minutes	Additional Minutes
State	\$35 - \$5	500 - 1000	30c
National	\$25 - 150	200 - 2200	10c - 35c

Compare

Skip

2710

[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#) [My Profile](#)

FIG. 10

Cellular Phone **~620**
Make your desired selection and click the "Order" button below your selection(s) to proceed to the next Page.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

Service Plans

PrimeCo Calling Plan

The PrimeCo Calling Plans include statewide long distance, Call Waiting, Voice Mail, Voice Mail Notification, Caller ID, Call Waiting ID, and Call Log.

Activation Fee:

Contract:

CD/Min.:

Roaming/Min.:

Rounded To:

PrimeCo NOW Plus Calling Plan

The PrimeCo NOW Plus Calling Plans include nationwide long distance, Call Waiting, Voice Mail, Voice Mail Notification, Caller ID, Call Waiting ID, 3-Way Calling, and Call Log.

Activation Fee:

Contract:

CD/Min.:

Roaming/Min.:

Rounded To:

Discounted Packages (\$/month)

PrimeCo 500

Includes 500 anytime minutes.
30c each additional minute.

PrimeCo 750

Includes 750 anytime minutes.
30c each additional minute.

PrimeCo 1000

Includes 1000 anytime minutes.
30c each additional minute.

PrimeCo NOW 200 Plus

Includes 200 anytime minutes.
35c each additional minute.

PrimeCo NOW 350 Plus

Includes 350 anytime minutes.
30c each additional minute.

PrimeCo NOW 500 Plus

Includes 500 anytime minutes.
30c each additional minute.

PrimeCo NOW 650 Plus

Includes 650 anytime minutes.
25c each additional minute.

PrimeCo NOW 1200 Plus

Includes 1200 anytime minutes.
25c each additional minute.

PrimeCo NOW 2000 Plus

Includes 2000 anytime minutes.
10c each additional minute.

Additional Features (\$/month added to Discounted Package)

Handling Calls

☐ Call Waiting

Included

Included

☐ Voice Mail

Included

Included

☐ Voice Mail Plus

N/A

N/A

☐ Text Messaging

\$9.95

\$9.95

☐ Messaging Plus

N/A

N/A

Identifying the Caller

☐ Caller ID

Included

Included

☐ Call Waiting ID

Included

Included

Forwarding Calls

☐ Call Forwarding

\$1.00

\$1.00

☐ Busy/No Answer C.F.

N/A

N/A

Conference Calling

☐ Three-Way Calling

\$1.00

Included

Additional Minutes

☐ 100 Off-Peak

N/A

\$5.00

☐ 250 Off-Peak

N/A

N/A

☐ 300 Off-Peak

N/A

\$10.00

☐ 500 Off-Peak

\$5.00

N/A

☐ 1000 Off-Peak

\$10.00

\$20.00

Cellular Services

☐ Roadside Asst.

\$3.00

\$3.00

☐ Online

N/A

N/A

☐ Online Plus

N/A

N/A

☐ Detailed Billing

\$1.50

\$1.50

☐ Maintenance

\$4.95

\$4.95

Optional Features (\$/month unless marked with *)

☐ Qualcomm 1960

\$39.00*

☐ Qualcomm 1960

\$39.00*

☒ Nokia 6185

\$119.00*

☒ Nokia 6185

\$119.00*

☐ Audiovox PCX-3500XL

\$129.00*

☐ Audiovox PCX-3500XL

\$129.00*

☐ 750 Weekend Minutes

\$7.50

Service Charge

Initial Charge

Calculate Charges

Order

PrimeCo Wireless

Order

PrimeCo Wireless

Skip

FIG. 11(a)



Cellular Phone

Accounts : Providers Plans : My Profile : Order

Review your selections, fill in required information and click the "Submit" button to place your order. Clicking the "Save" button, you can hold your order information and return later to this service category to submit.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

PrimeCo Wireless

Service Plan: PrimeCo Calling Plan

Discounted Package: PrimeCo 500

Additional Features: Nokia 6185

Service Charge: \$34.99/month (Excluding taxes and governmental surcharges, if any)

Initial Charge: \$119.00 (Excluding taxes and governmental surcharges, if any)

Activation instructions will be included with the shipment of your phone. Service charges commence upon activation.

Ship Phone To: 3233 McCue #300, TX, 77056

Add

Prior Address: 11 Elm Street, Houston, TX 77098

Edit

SSN: 595 - 12 - 2121

Identification: Driver's License: TX #: 513330014011

Delete

Employer Name: Qcorps Residential, Inc.

Bill To: Jan Brady: 3233 McCue #300, TX, 77056

Add

Payment Method: Wells Fargo VISA: XXXXXXXXXXXXX6019

930

Fields marked with * are required.

Submit

Save

Skip

910

920

940

950

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FIG. 12



Disconnects

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Disconnect Service From Accounts Initiated On This Site

You may disconnect services from provider accounts that you have initiated using this site. If you have active accounts, choose one from the list and click the "Select" button.

You do not have any active accounts.

Additional Services

High-Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnect Service From Other Accounts

You may also be able to disconnect services that you have not initiated through this site. If you have input addresses in this system, choose one of your current or prior addresses from the drop down menu and click the "Select" button.

Address: 1 Main St #1000, TX, 77041

Select

Current Disconnects

Review the status of our disconnect orders below. Saved disconnect information may be edited and submitted by clicking "Edit/Submit". If your order has been submitted, your service provider will fulfill this disconnect order. If your order is pending, you may cancel this order by clicking "Cancel". You may disconnect existing accounts by choosing the account category from the menu and clicking the "Disconnect" link on that page.

You do not have any disconnect orders.

Skip

Disconnects

Account Summary

Logout

[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#) [My Profile](#)

FIG. 13



Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

My Profile

General Information

My Profile displays all information entered about you on this site. General information may be entered and edited only by you and our leasing specialists, except for your Name and Service Address, which may only be entered and edited by our leasing specialists. All other information may only be entered and edited by you. You are encouraged to review our Privacy and Security Statement regarding the use and dissemination of this information. Your edits to My Profile may update information contained in pending orders, as well as saved order information. Accordingly, be very careful not to delete any information that is required for service providers to fulfill pending orders.

Name: Julie Youm

Service Address: 3233 McCue # 1000
Houston, TX 77056

Email Address: julie@qcorps.com

Prior Address: 180 West End # aaa
New York, NY 10023

Evening Phone: (713) 555-1212

Day Phone:

Phone (Cell): (123) 456-6789

Other Addresses:

Account ID: julieyoum

Change

Password: *****

Change

Billing Addresses

Email: julie@qcorps.com

U.S. Mail: Miss Julie Youm : 1 Main St, #1000, test street32, Hollywood, TX 77041,
somecounty county

Personal Information

Social Security Number: 123-45-6789

Date of Birth: October 07, 1977

Mother's Maiden Name: mountain dew

Birth City:

Identification Information

Driver's License: NY:10023

Financial Institution Account Information

None.

Credit Card Information

Qcorps VISA: XXXXXXXXXXXXXXX1111

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FIG. 14



My Profile

General Information

Some or all of this information will be required by service providers to process your order(s). You may edit this information at any time. Your edits may update information contained in pending orders as well as any saved order information. Accordingly, be careful not to delete any information required to process pending orders.

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

Disconnects

Account Summary

Logout

Prior Address:

Street:

180 West End

Apt/Suite:

aaa

City/State/Zip:

New York

NY

10023

Evening Phone:

(713)

555

1212

x

Day Phone:

()

x

Email Address:

julle@qcorps.com

☒ Please notify me when service requests are updated

☐ Please do not notify me when new features, products, services, specials, or service providers become available.

☐ Please do not notify me regarding surveys, contests, sweepstakes or similar promotions.

☐ Please do not provide my email address or Personally Identifiable Information to service providers with whom I have not ordered or requested information about services or products.

Additional Contacts:

Phone (Cell):

(123)

456

6789

x

Delete

Other Addresses:

Fields marked with * are required.

Save

Cancel

[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#) [My Profile](#)

FIG. 15



Account Summary

Printer friendly report

Basic Services

Electricity
Local Telephone
Long Distance Telephone
Cable/Satellite

Julie Youm
Address: Providence Uptown
3233 McCue # 1000
Houston, TX 77056

Account ID: julieyoum
Date/Time: Dec 06, 2000
09:20:10 PM

Additional Services

High Speed Internet Access
Bottled Water Delivery
Renter's Insurance
Appliance Rental
Interstate Movers
Furniture Rental
Electronics Rental
Cellular Phone
Maid Services
Newspaper Delivery
Dry Cleaning
Local Movers
Health Clubs
Dial-Up Internet Access
Self Storage
Security Monitoring
Grocery Delivery
Toll Tags
Restaurant Delivery

This Account Summary lists all of the services and products ordered through this site, as well as order information for your further consideration. We hope you enjoyed this service brought to you by www.tcreidential.com and Qcc Residential, Inc.

Electricity:

Reliant Energy - HL&P

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000057

Service Plan: Balanced Billing

Bill To:

Payment Method: Check

Local Telephone: AT&T

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000173

Customer Service:

Service Plan: Local Service

Discounted Package: 3 Feature Pack with:

Call Waiting Caller ID - Name and Number Three-Way

Additional Features: None Selected

Start Date: Mon 06 Nov 2000

Bill To:

Payment Method: Check

Local Telephone: Southwestern Bell

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000171

Service Plan: Basic Local

Discounted Package: Phone Solution

Additional Features: Call Waiting ID Enhanced

Start Date: Thu 02 Nov 2000

Bill To:

Payment Method: Check

Local Telephone: MCI Worldcom

No Requests for this Account
[Delete](#)

Long Distance Telephone: MCI Worldcom

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000337

Service Plan: MCI One Net Savings

Additional Features: None Selected

Start Date: Sat 04 Nov 2000

FIG. 16

Bill To:
Payment Method:

Cable/Satellite: Time Warner Digital
No Requests for this Account
[Delete](#)

High Speed Internet Access: Road Runner
No Requests for this Account
[Delete](#)

High Speed Internet Access: Verizon

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000177

Service Plan: Platinum

Additional Features: None Selected

Requested Appt: Thu 23 Nov 2000 8am-Noon

Bill To:
Payment Method:

High Speed Internet Access: PDQ.net
No Requests for this Account
[Delete](#)

Renter's Insurance: Balboa Life & Casualty

Status: Order information has been saved. This order has not been submitted.

[Edit/Submit](#) [Cancel](#)

Order Number: SP1000128

Customer Service:

Coverage Plan: Basic Renter's Insurance

Coverage Amount: \$30,000 Personal Property Limit

Start Date: Wed 01 Nov 2000

Bill To:
Payment Method:

Interstate Movers: Beltmann North American Van Lines
No Requests for this Account
[Delete](#)

[How To Use](#) [Best Price Guarantee](#) [Credit Card Guarantee](#) [Privacy and Security](#) [Terms Of Use](#) [FAQ](#) [Feedback](#) [My Prr](#)

FIG. 17

FIG. 18

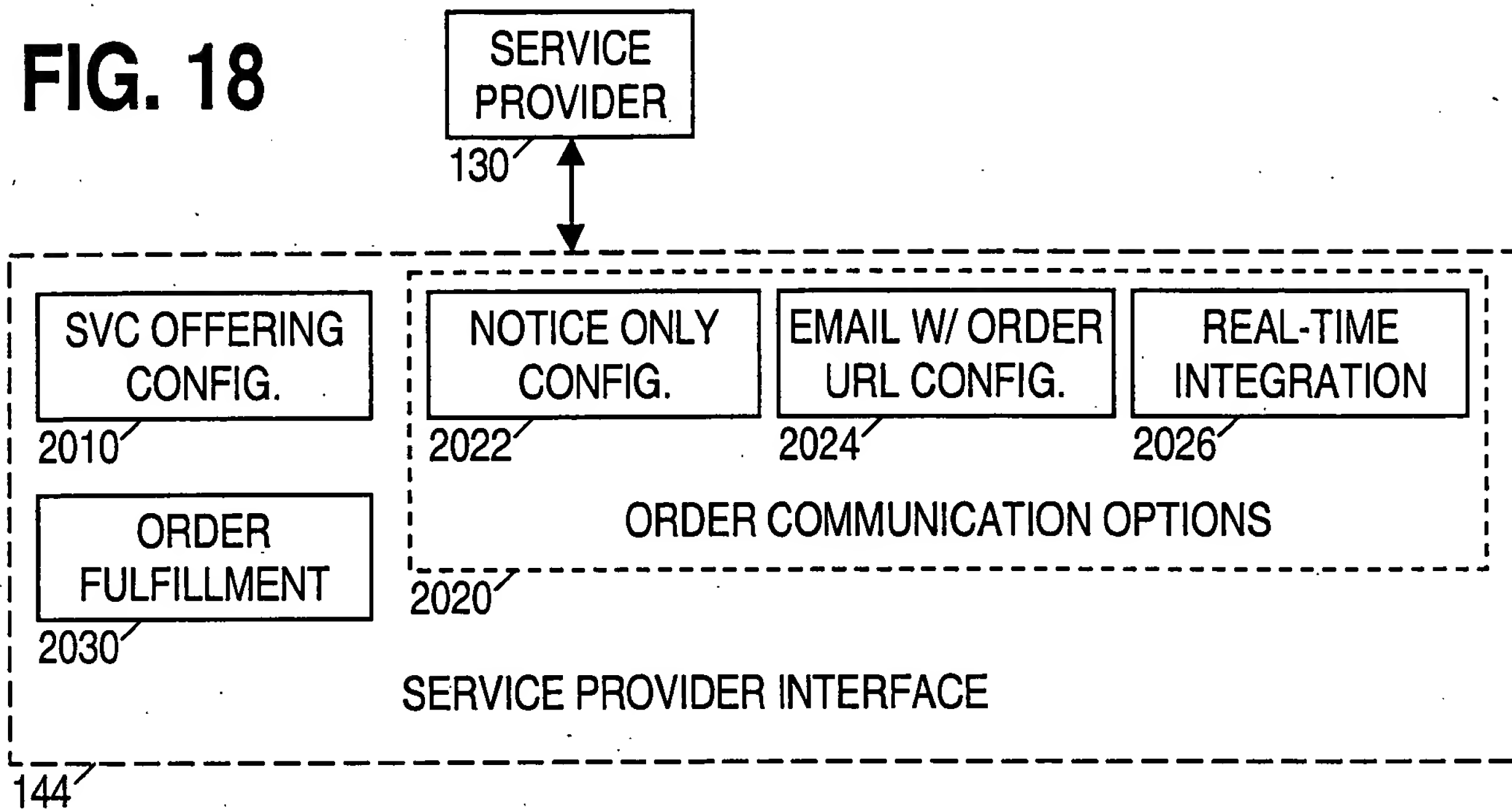


FIG. 24

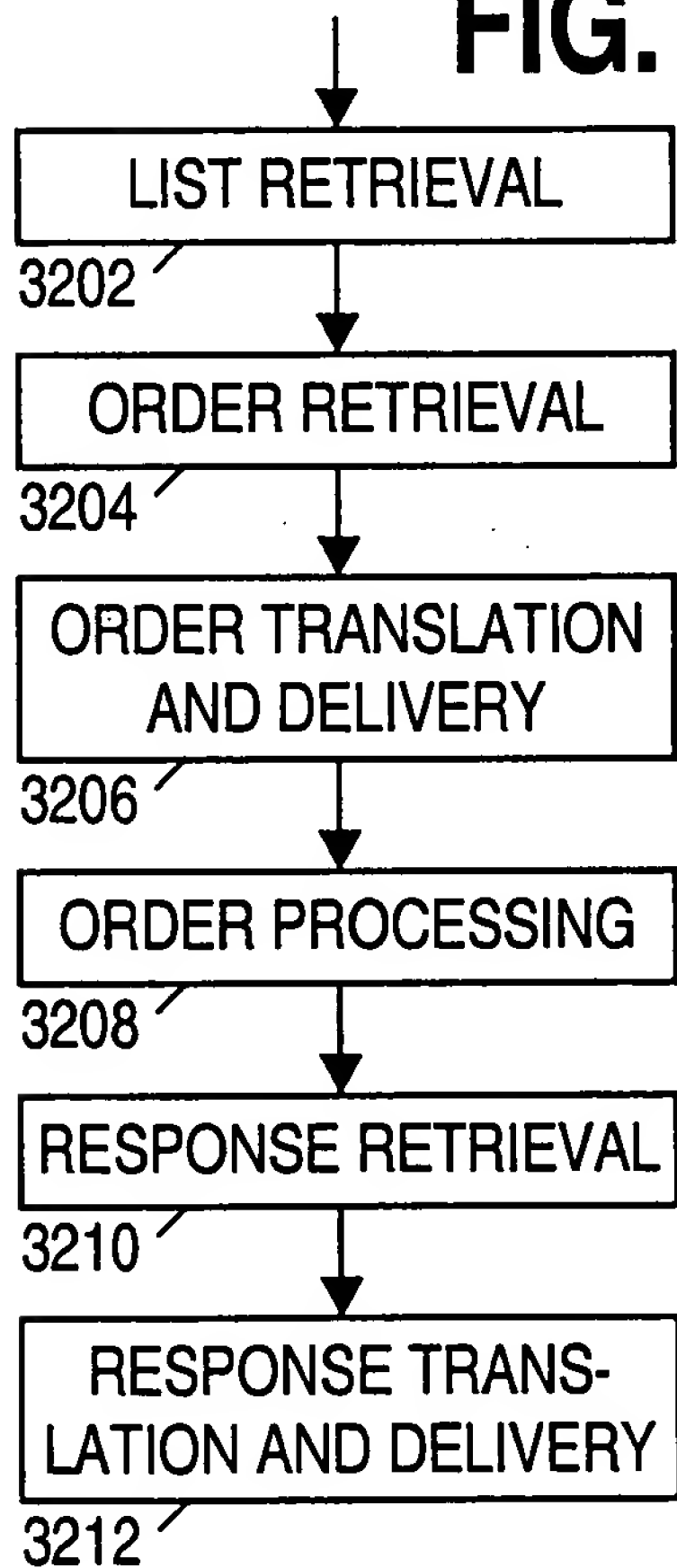
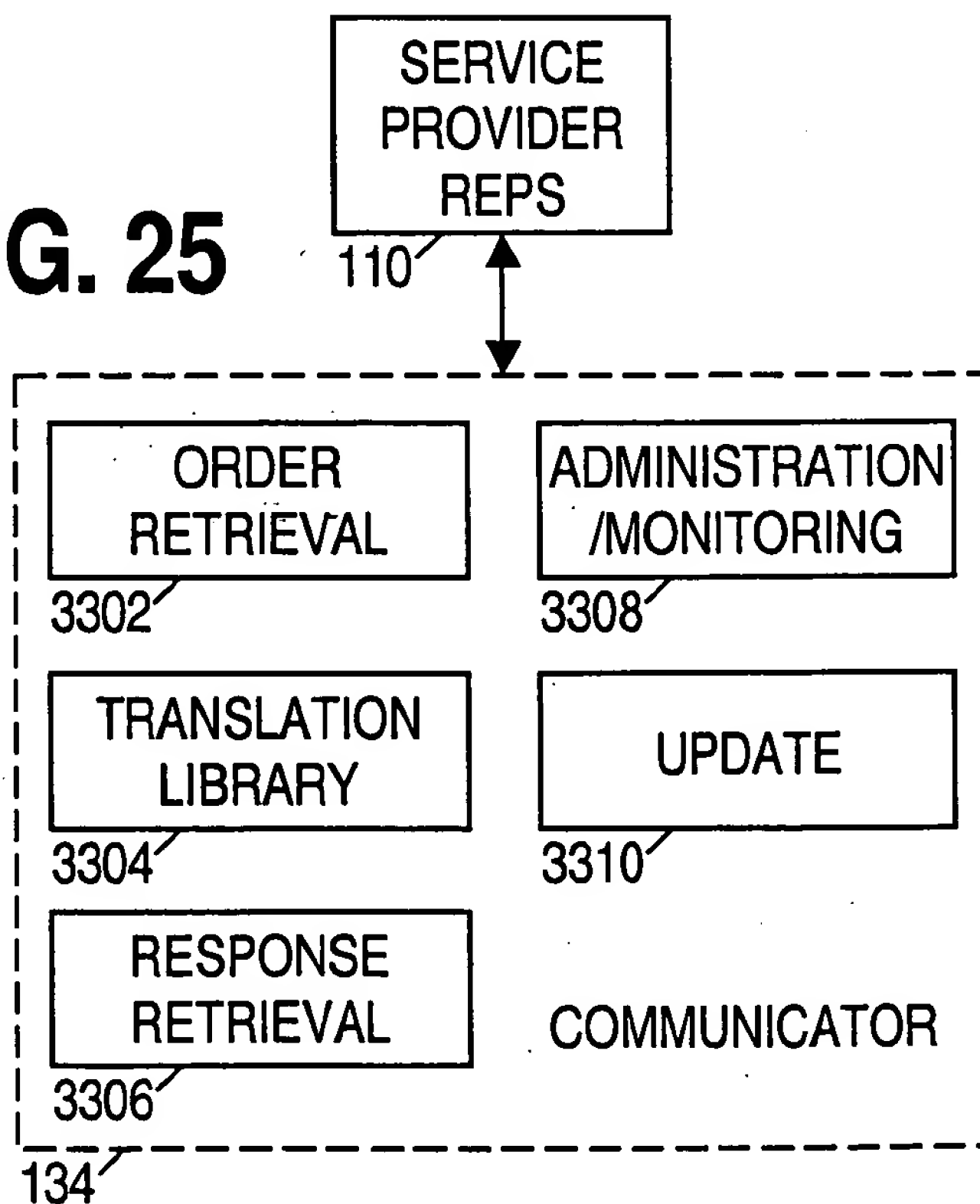


FIG. 25



 Southwestern Bell

Markets

Offerings

Logout

Define Unique Markets

Offerings in the Qcorps system are limited to, and defined by, a specified coverage area. A coverage area can be all inclusive or as limited as an individual apartment complex. Note that the columns are additive in nature (e.g. to create a market that includes all of Texas and one county in Oklahoma, you would select Texas in the state column and enter the applicable Oklahoma county in the County, State column.).

Market Name		Market Status	
<input type="text" value="Houston"/>		<input type="text" value="Open"/>	
1902	1904		
Edit Market By:	<u>State (A)</u>	<u>County, State (B)</u>	<u>Zip Code (C)</u>
	1906	1908	1910
			<u>Property (D)</u>
			1912

When a user clicks on one of the above, the following is displayed on this page:

- (A) List of all states in 4 columns with check boxes for selection
- (B) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
- (C) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
 - Also enables users to enter zip codes in ranges:
- (D) Property Assignments page

<input type="text" value="77001"/>	through	<input type="text" value="77081"/>
1914		1916

Save

Cancel

1918

Rules:

- 1) Columns are additive in nature
- 2) Right wins over left for region overlaps (specificity)
- 3) No two markets can have the same entries in any column (i.e., markets are mutually exclusive)

FIG. 19(a)

Southwestern Bell

Markets

Offerings

Logout

Property Assignments

This section is used to assign properties to a unique region on a property specific basis. To generate a list of properties, enter your search criteria in the fields provided below, then click "Generate List of Properties".

1920

Include:

1922 ~

<input type="checkbox"/> Park	2212 Main	Houston	TX	Harris	77081	Market 1
<input type="checkbox"/> Green	2213 Main	Houston	TX	Harris	77081	Market 2
<input type="checkbox"/> Creole	2214 Main	Houston	TX	Harris	77081	Market 3
<input type="checkbox"/> Providence	2215 Main	Houston	TX	Harris	77081	Market 4
<input type="checkbox"/> Merrywood	2216 Main	Houston	TX	Harris	77081	Market 5
<input type="checkbox"/> Trestles	2217 Main	Houston	TX	Harris	77081	Houston

Note: All or type in criteria

1924

Assign selected properties to:

Note: When a user enters this section from the "Define Markets" section, this notion does not exist.

1926

1930

[How to Use](#) [Security Statement](#) [Operating Guidelines](#) [FAQ](#) [Contact Qcorps](#) [User Profile](#)

FIG. 19(b)

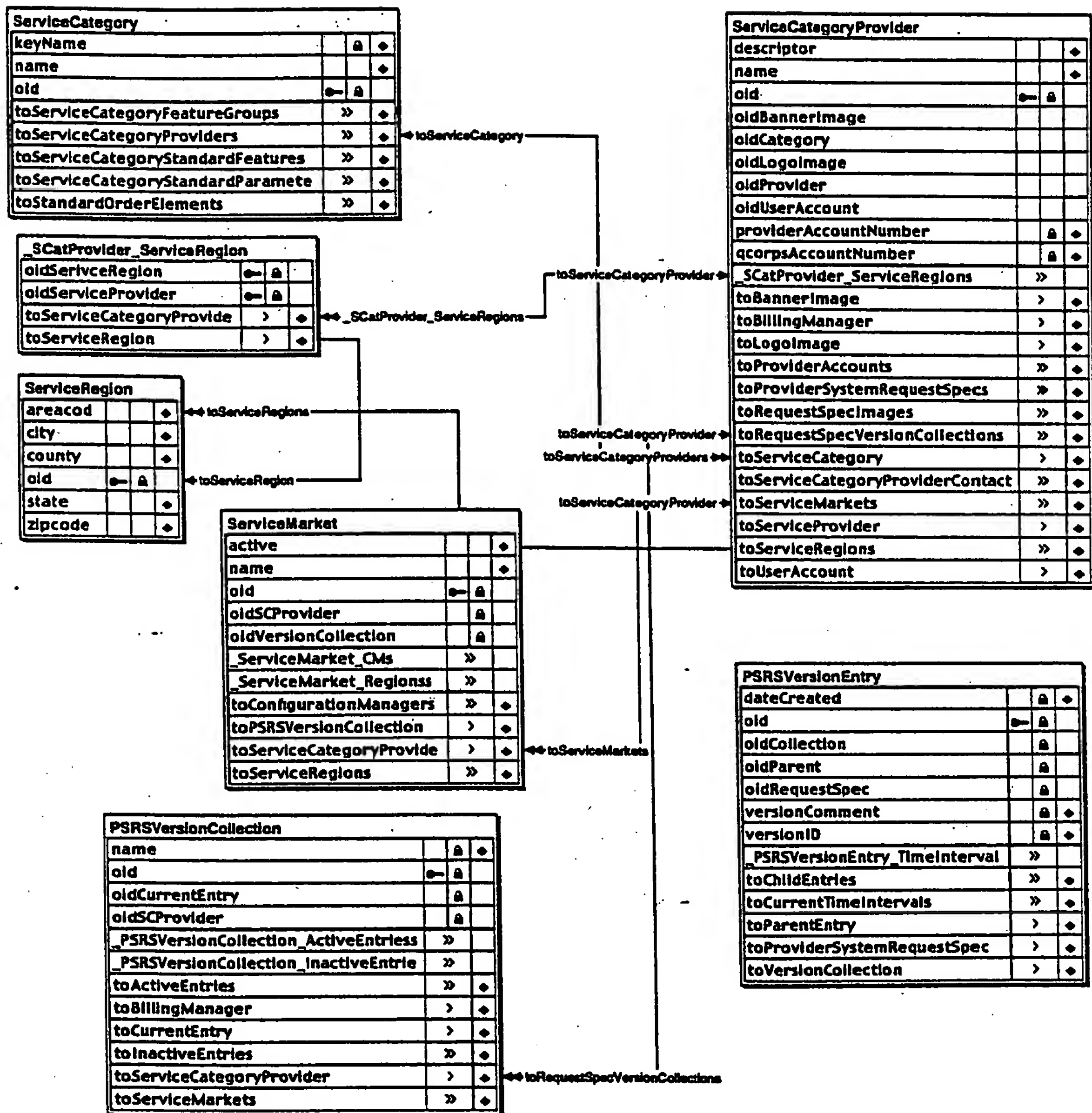


FIG. 20

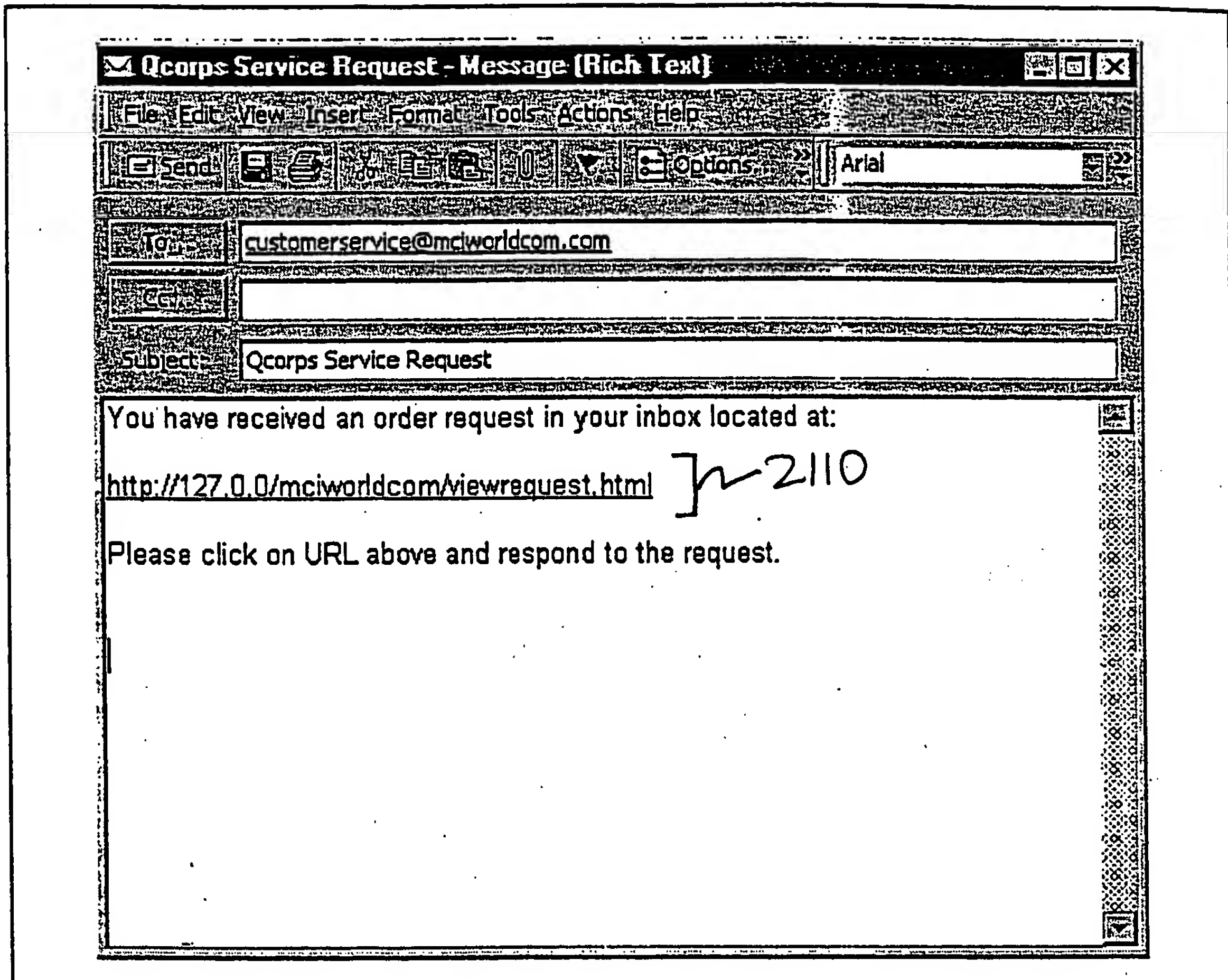


FIG. 21

MCIWORLD.COM

Work In Progress

Order Request Form

Search Transactions

Requested Service Address:

1313 Mockingbird Lane, #418
Houston, Texas 77056

Billing/Contact Information:

Mr. Jack B. Quick, Jr.
1313 Mockingbird Lane, #418
Houston, Texas 77056
(281) 555-6369
(713) 216-6300
(713) 882-1555
jbquick@met.com
jbquick@aol.com

Prior Service Information:

Mr. Jack B. Quick, Jr.
1701 Hermann Drive
Houston, Texas 77056

Order:

Plan(s):

Z2817 Basic Local

Package(s):

P3209 The Basics

Feature(s):

P1701 Call Waiting

P3205 Caller ID Enhanced

P3228 Call Blocking

P3400 Call Return

Service Activation: 8/13/00

Transfer Existing Number: (281) 398-1215

Listed in Phone Book and Directory Assistance: Yes

Name to be Listed: Jack and Jane Quick

Omit Address: No

Payment Approach:

Method:

Credit Card

Account:

Mr. Jack B. Quick, Jr.

American Express

3728 4586 9789 exp. 03/02

Generate Response

2210

FIG. 22

MCIWORLD.COM

Work In Progress

Order Response Form

Search Transactions

Status:

Accepted

Errors:

Account Number:

Deposit Amount:

Deposit Instructions:

Total Monthly Service Fee:

New Telephone Number:

Comment:

Submit Response and Save

FIG. 23

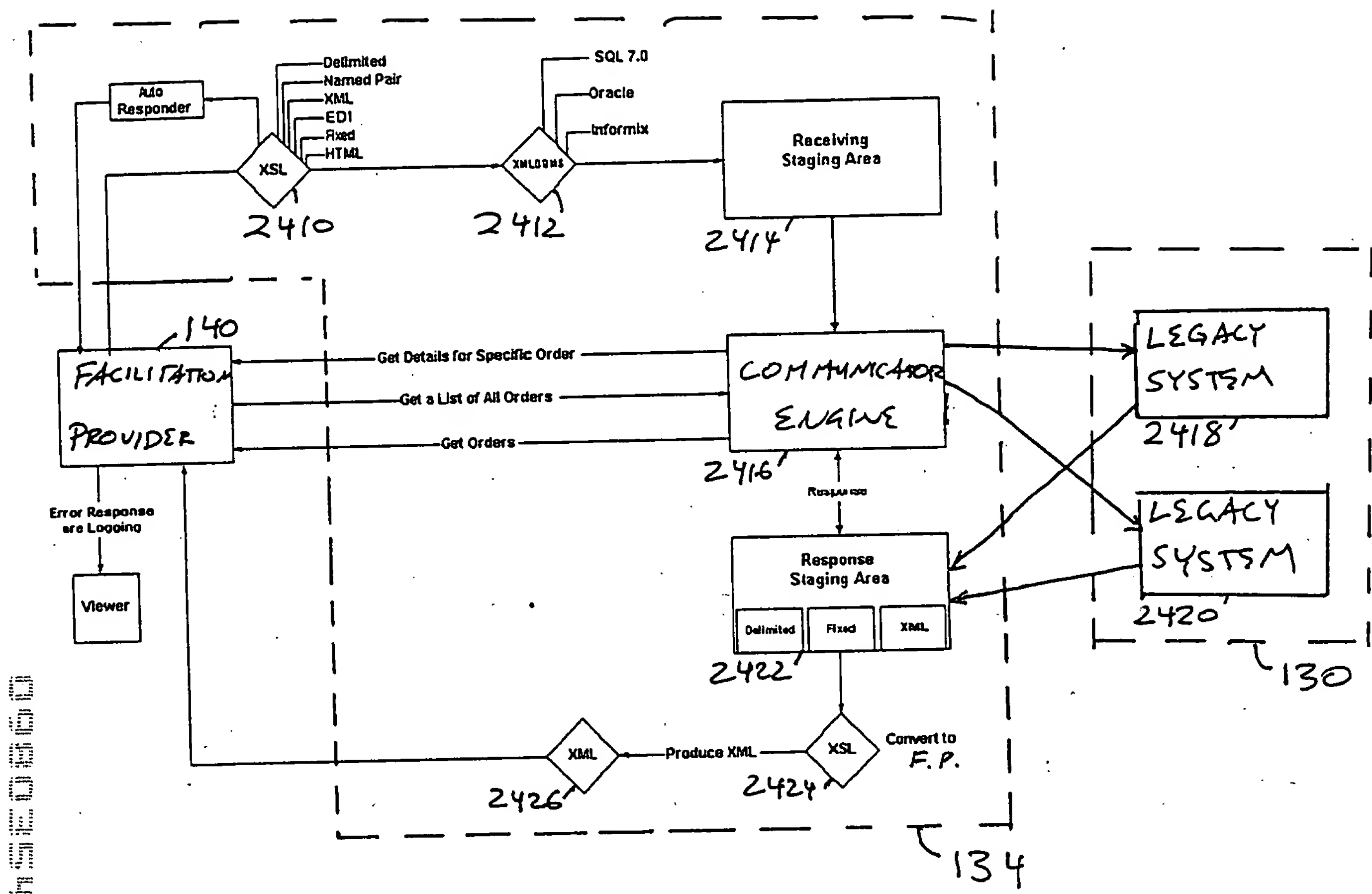


FIG. 26

Manual changes
required at
installation

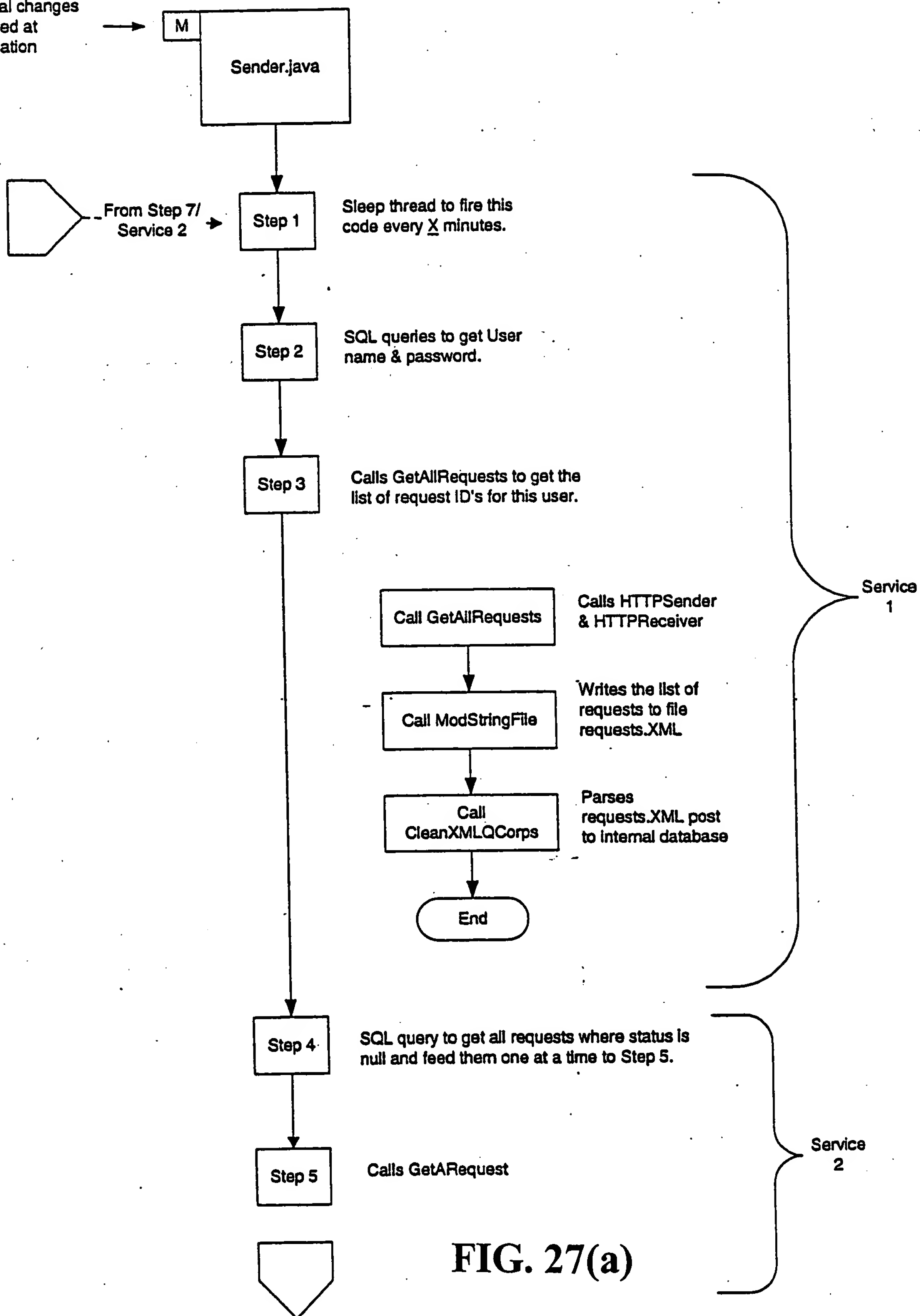


FIG. 27(a)

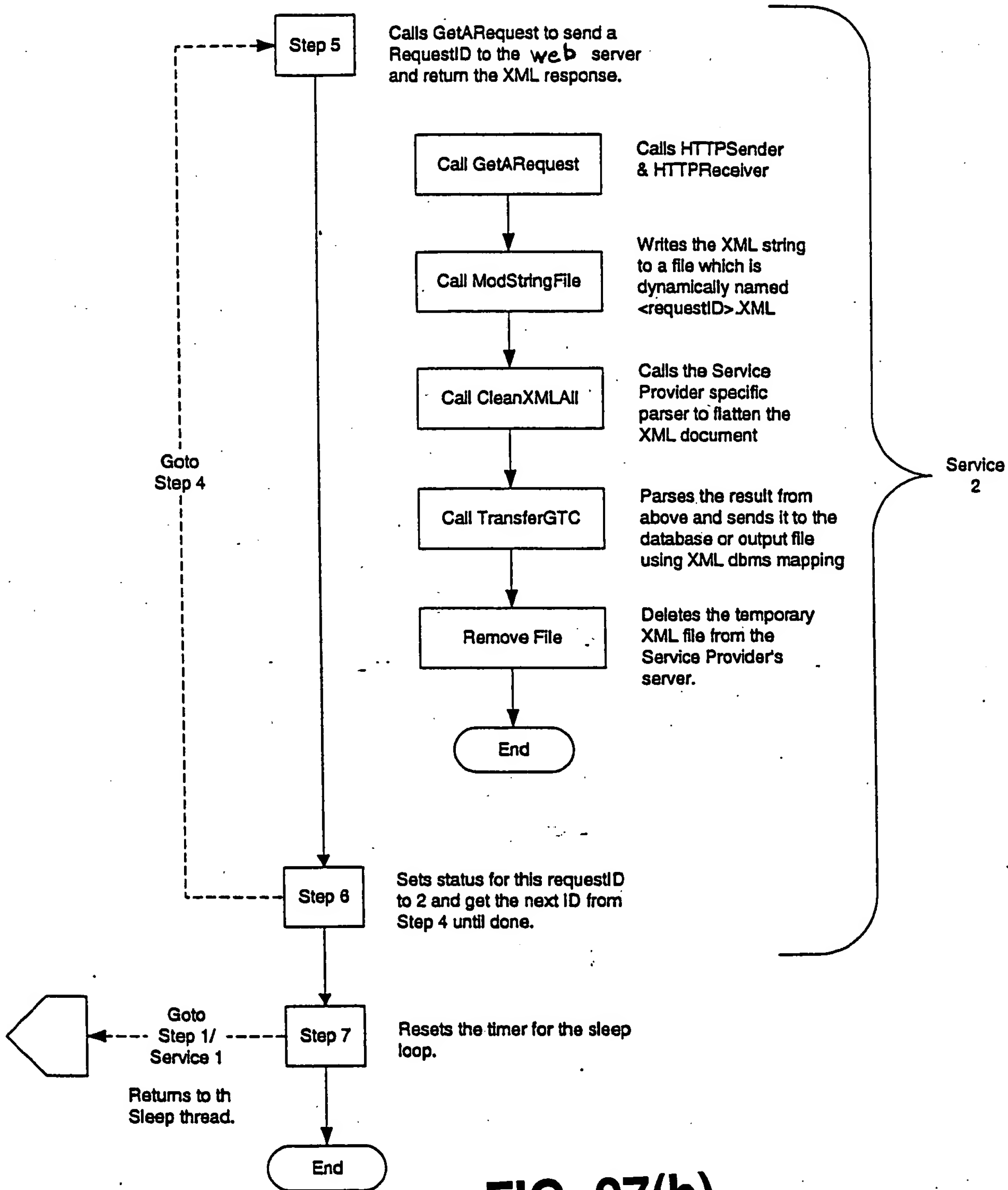


FIG. 27(b)

Use another class to populate the properties of JResponse, then call CreateNSendXML.

Service Provider
Java Legacy Class

JResponse

HTTPSender will send the XML to
~~the~~ web server. Uses
HTTPSender & HTTPReceiver.

Catch
Response

Watches for errors

Error YES/NO

YES

Email
error to
Service
Provider

NO

End

FIG. 28

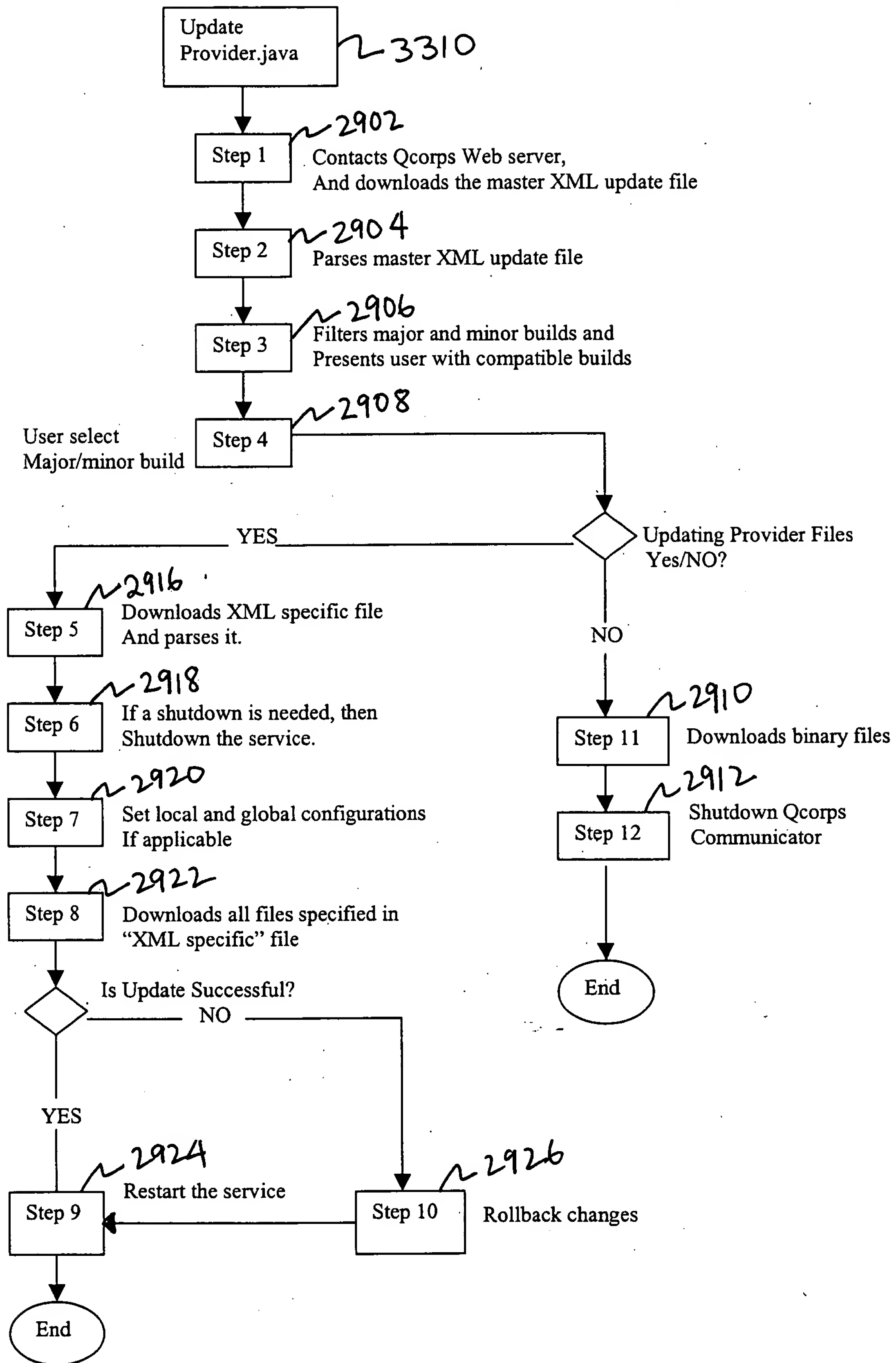


FIG. 29

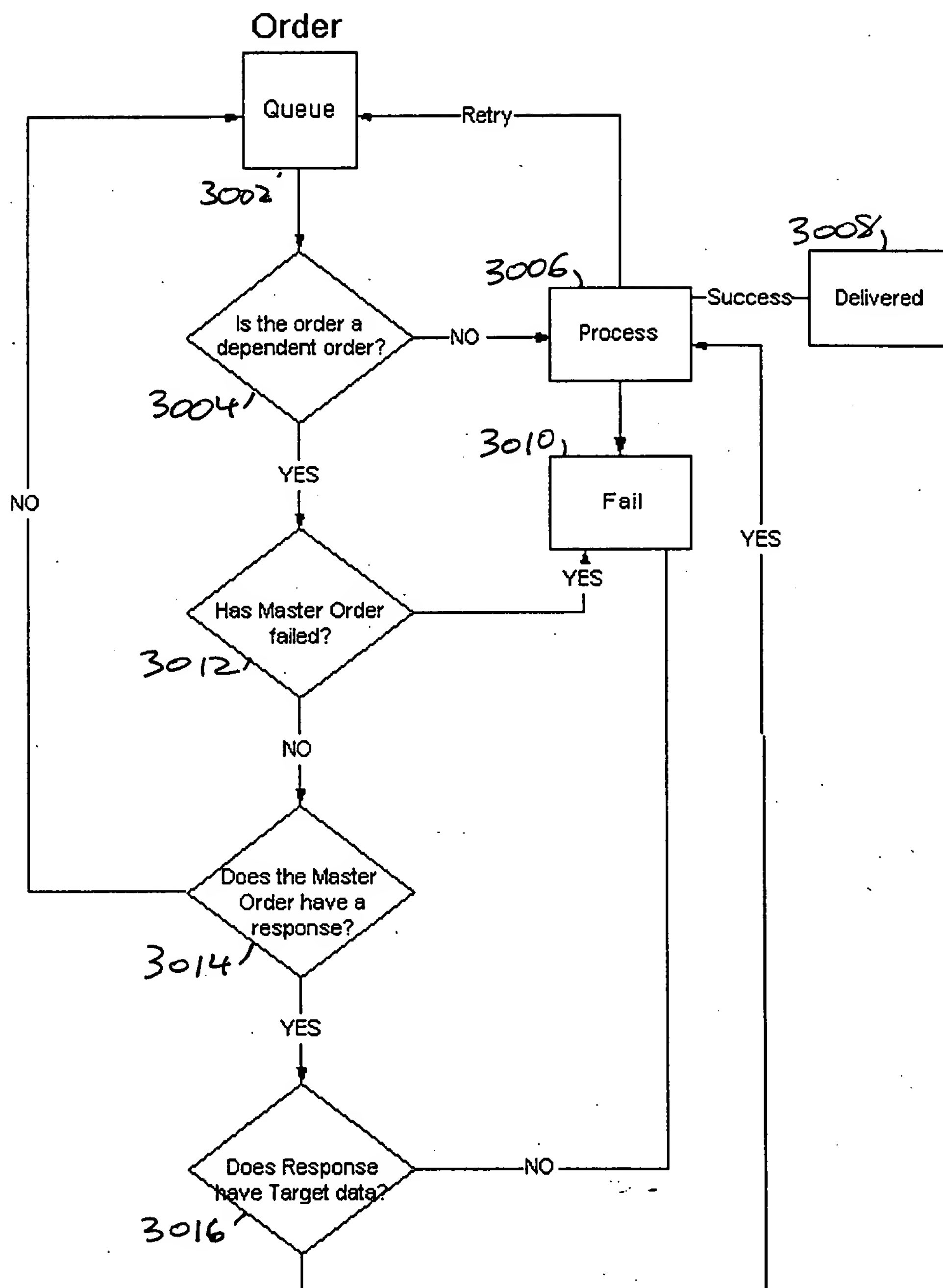


FIG. 30

FIG. 31

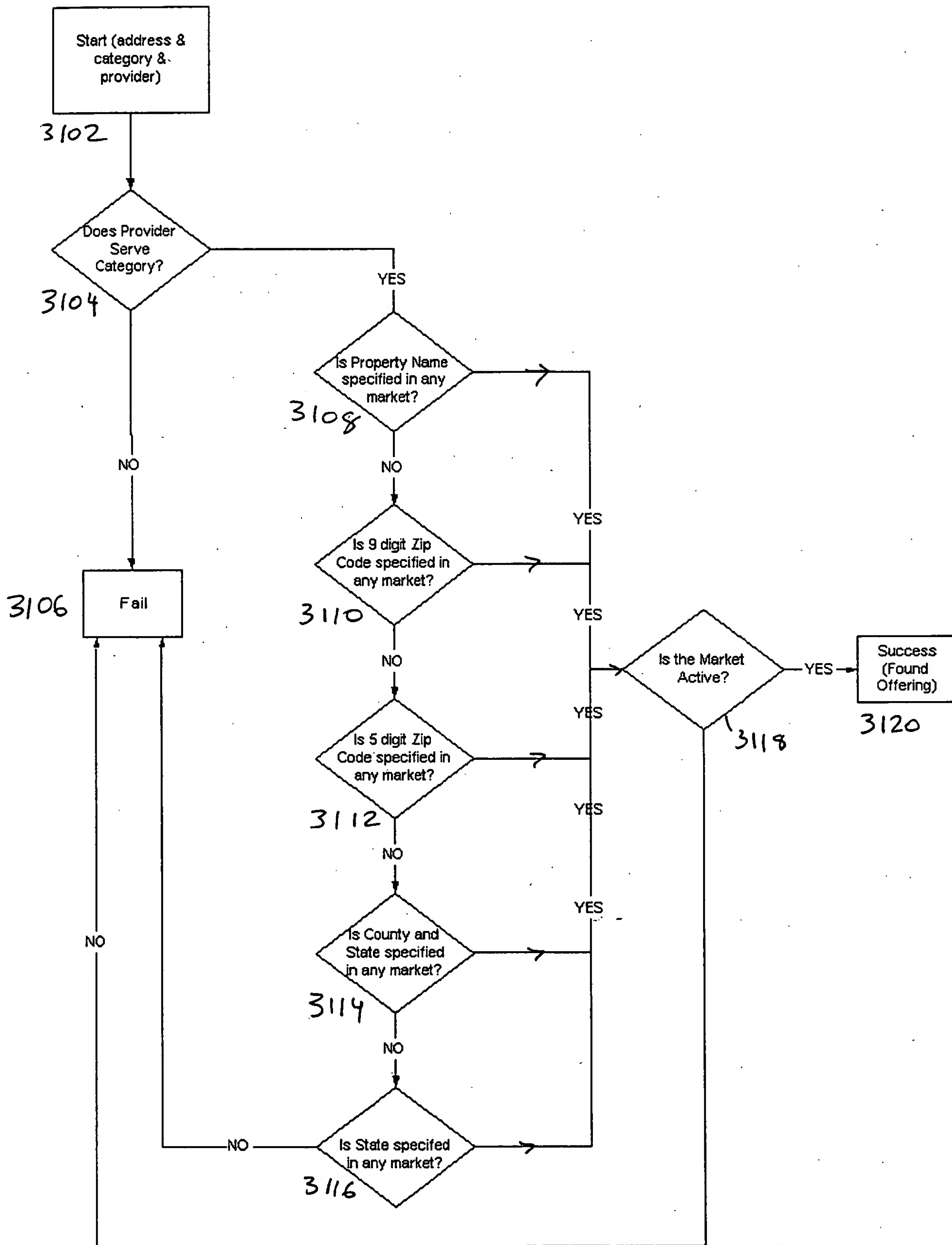


FIG. 31

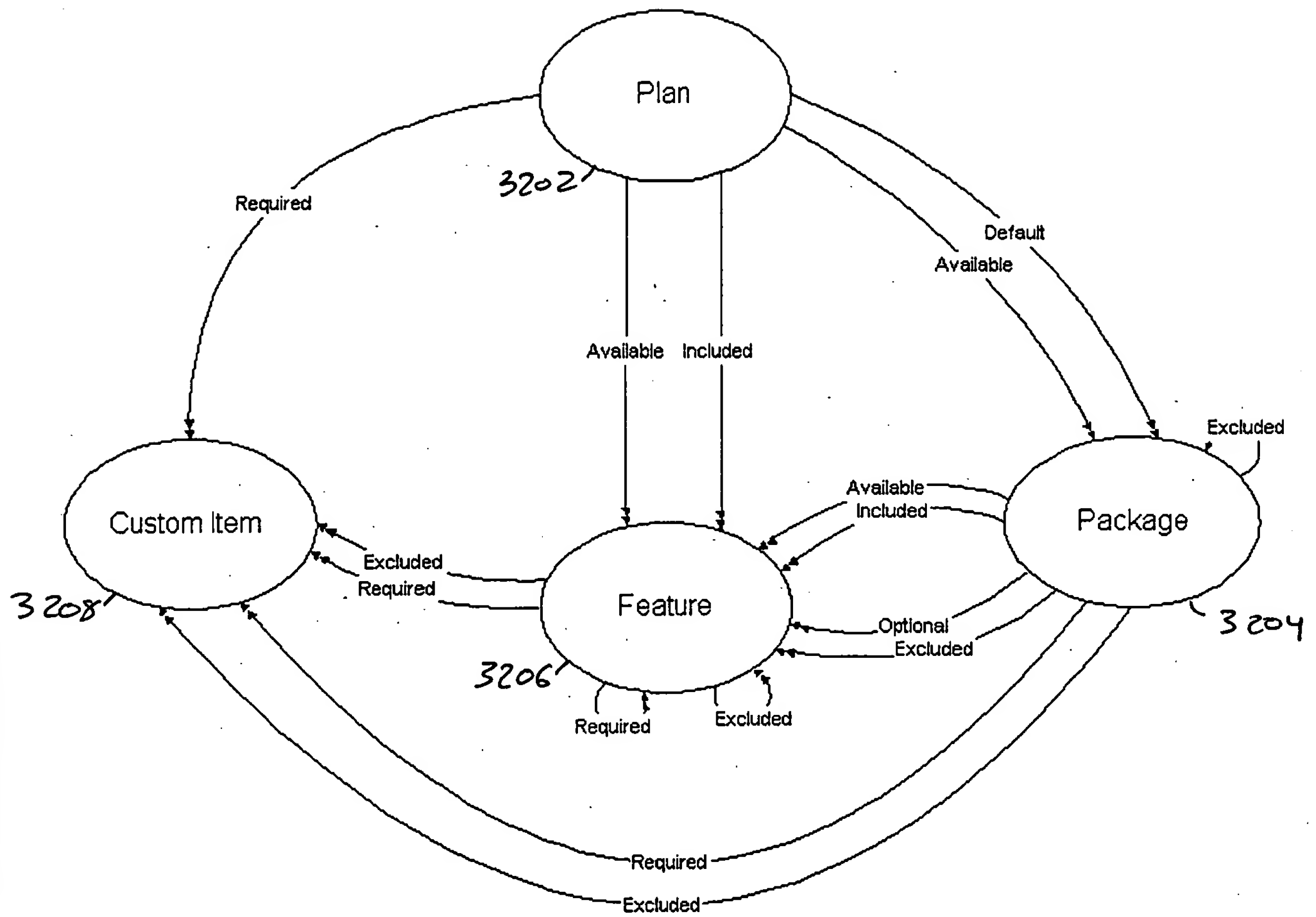
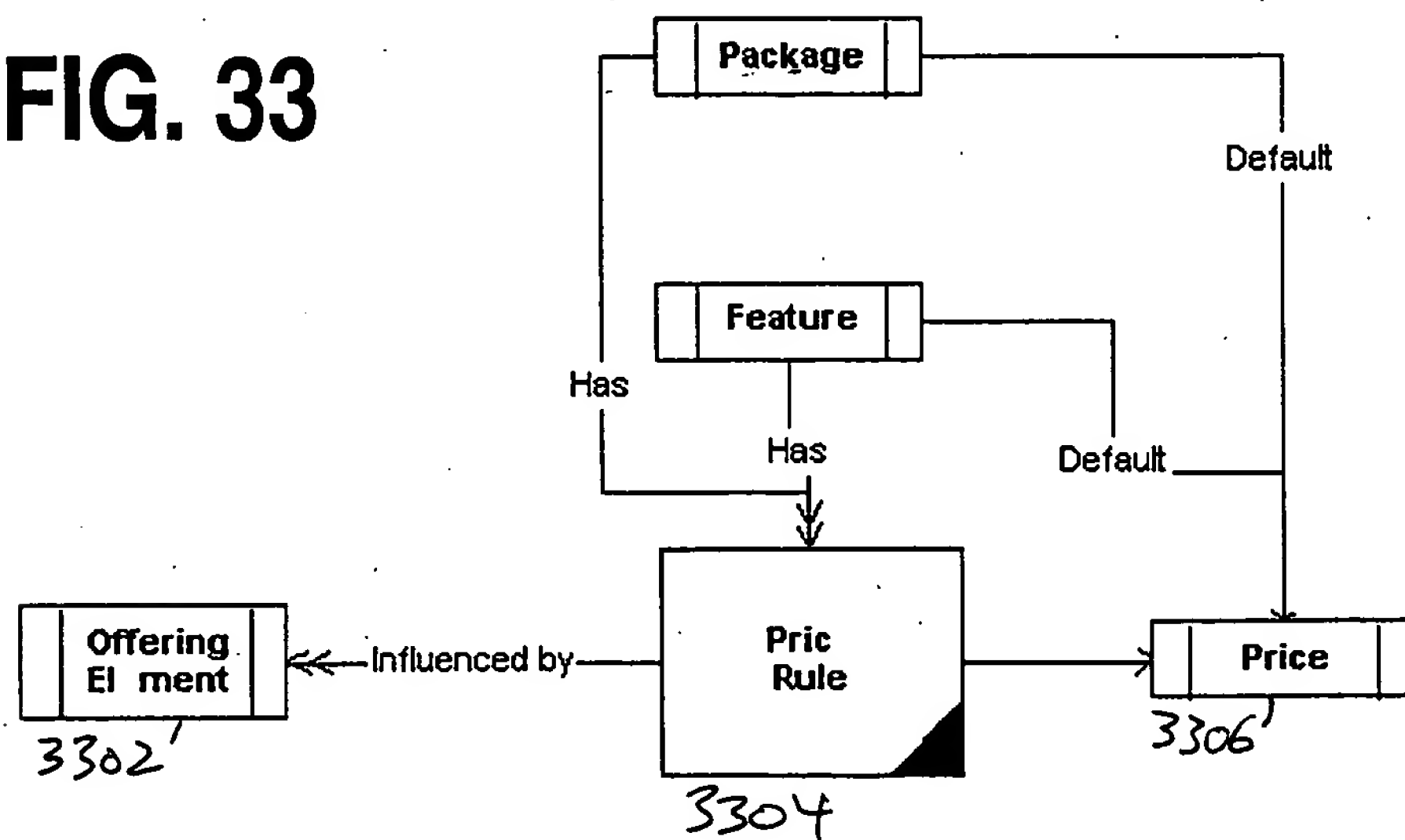


FIG. 32

FIG. 33



Qcorps Communicator Architecture

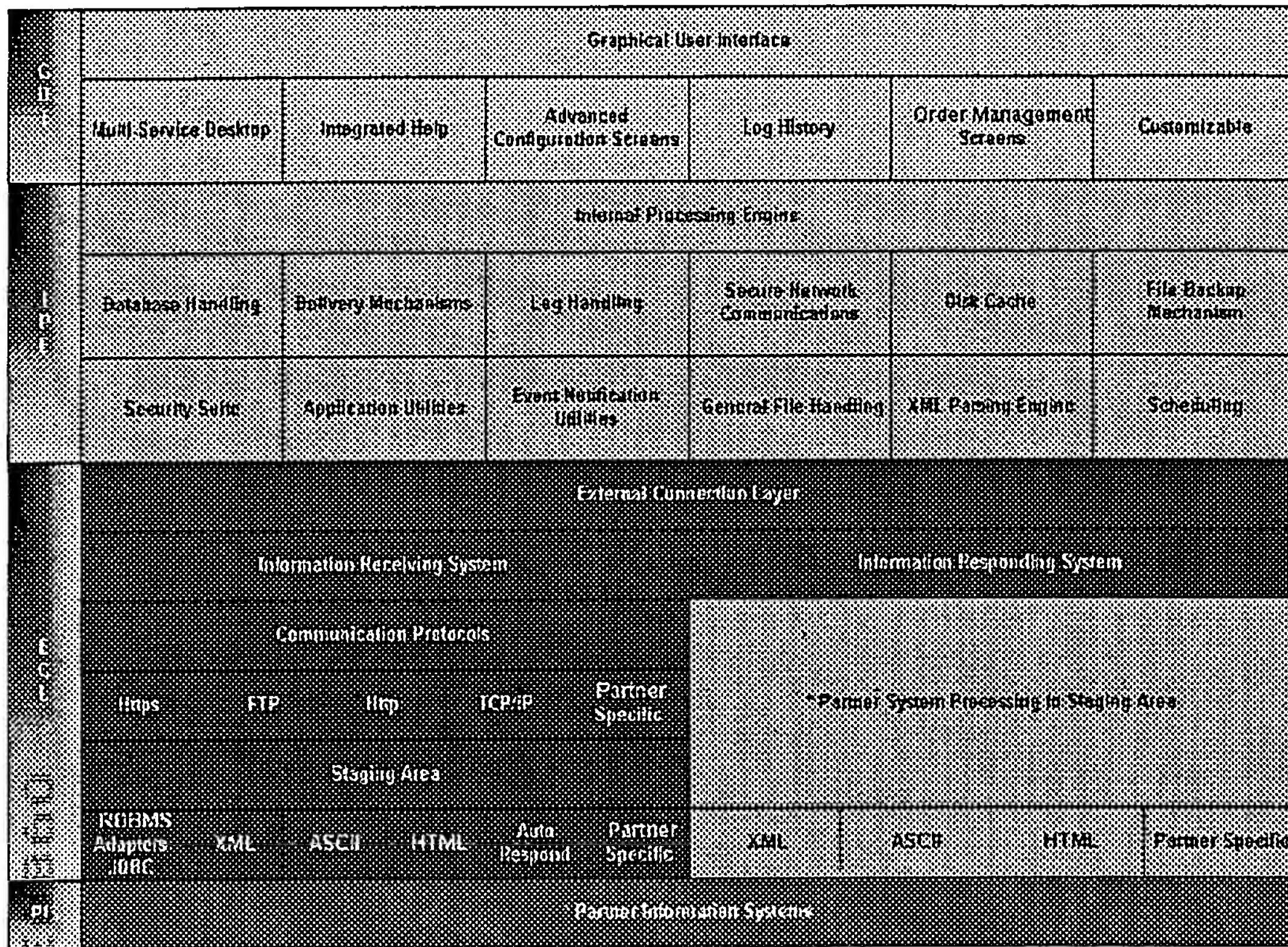


FIG. 34

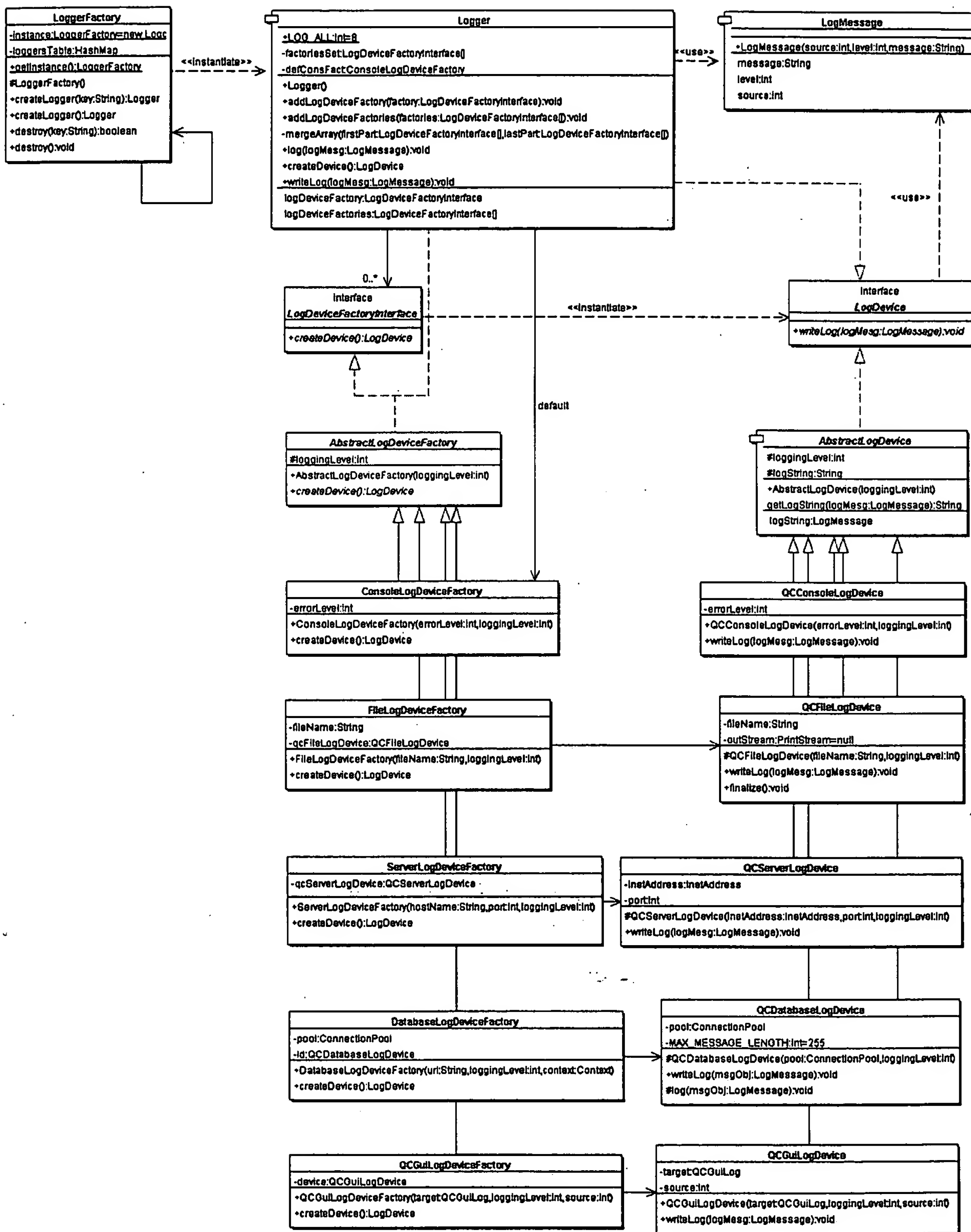


FIG. 35

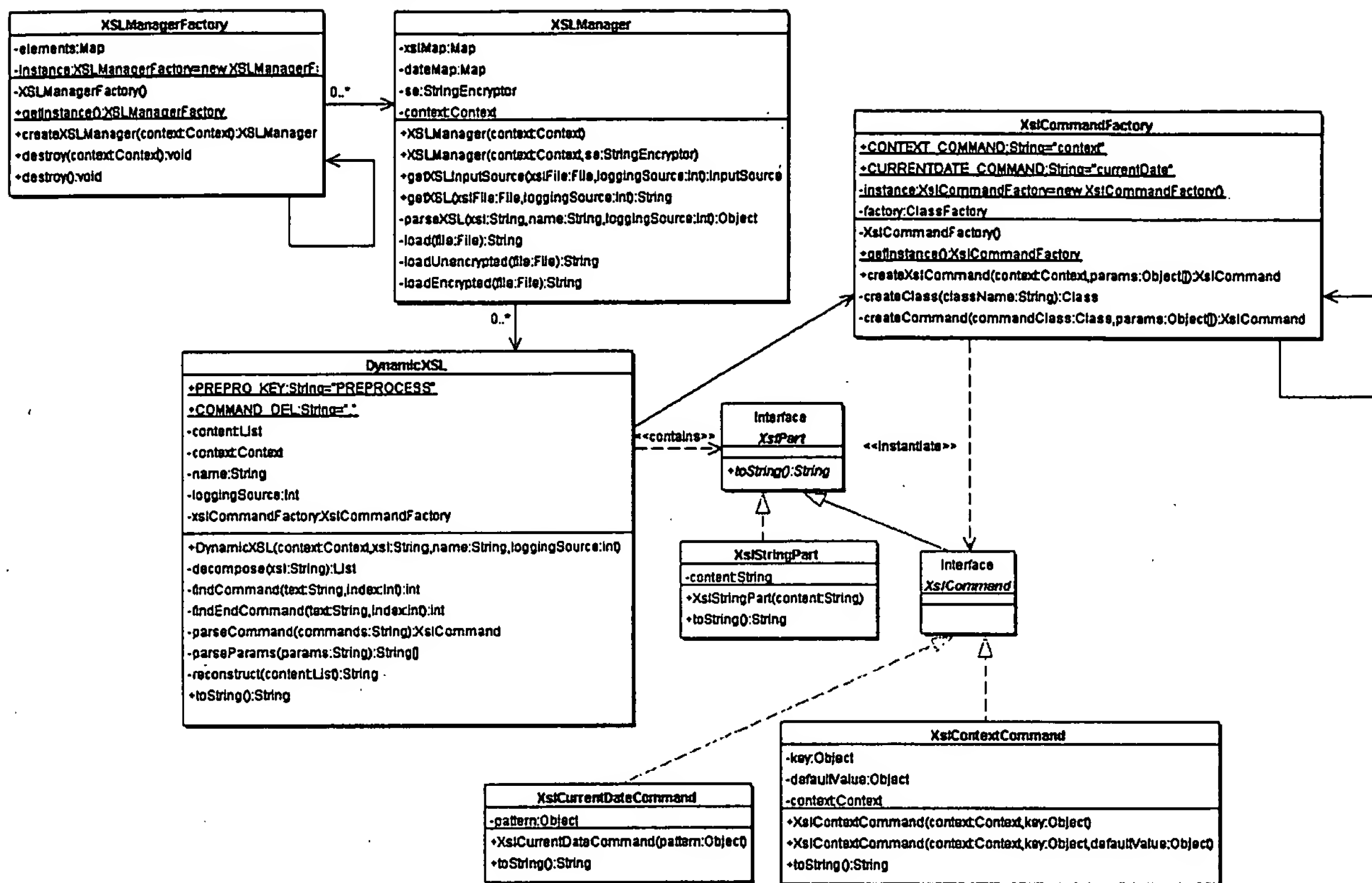


FIG. 36